# If you are living in Republic of Ireland, please refer the according Terms and Conditions HERE

If you are living the United Kingdom, please refer to the following Terms and Conditions:

### REFUND OFFER ECHO UP TO 100£ REFUNDED

### TERMS AND CONDITIONS OF THE REFUND OFFER

The company Farm & Garden Machinery, T/A FGM Claymore Ltd is organising, from the 1st of April to the 30th of June 2024 included a transaction with deferred partial reimbursement.

For the purchase of one or two products eligible for the Offer, between the 1<sup>st</sup> of April to the 30<sup>th</sup> of June 2024 at a participating distributor, the company Farm & Garden Machinery, T/A FGM Claymore Ltd offers you a refund of up to 100 pounds (including VAT), under the terms and conditions of the offer detailed below (hereinafter "the Offer").

This operation is valid on the following references in all participating outlets:

Condition	Reimbursement amount
Purchase of one handheld tool from the following	
references:	
DCC 240 (EAN 4024440790049)	
DLC 340 (EAN 4934110780018)	
DHC-310 (EAN 4934110780032)	350
DHCA-310 (EAN 4934110780100)	35£
DPB-310 (EAN 4934110780025)	
DPPF-310 (EAN 4934110780117)	
DSRM-310 (EAN 4934110780001)	
Charger and battery can be included	
Purchase of one <b>lawnmower</b> from the following references:	!
DIA 040/05D (54N 4004440700040)	
DLM-310/35P (EAN 4934110780049)	
DLM-310/46P (EAN 4934110780056)	60£
DLM-310/46SP (EAN 4934110780063)	
Charger and battery can be included	
Simultaneous purchase of one handheld tool and one	
lawnmower from the above-mentioned references (the 2	4000
products must appear on the same invoice)	100£
Charger and battery can be included	

This offer is reserved to all natural persons over the age of 18 living in the United Kingdom and cannot be combined with other current promotional offers. It is limited to a single reimbursement of 35£, 60£ or 100£ (including VAT), depending on the references purchased, per household (same surname, same first name, address and/or same bank details)

### TO BENEFIT FROM THE OFFER:

- **1. BUY BETWEEN 01/04/2024 and 30/06/2024 INCLUDED the** date of the invoice, a handheld tool and/or a lawnmower, charger and battery can be included, from the references eligible for the Offer presented above.
- **2. LOG IN TO THE WEBSITE: www.echo-promo.eu** <u>before 7<sup>th</sup> of July 2024, midnight</u> to register. Click on the "I participate" button.

Please have your proof of purchase (receipt or invoice), the serial numbers of the tools and/or your mower and your bank details ready.

### 3. FILL IN THE REGISTRATION FORM

Fill in your postal address, your bank details (IBAN/BIC), fill in the details of your purchase **and upload the supporting documents** detailed in paragraph 4 below.

<u>Please make sure you</u> respect the registration deadline and provide all the requested documents. Any registration after 7<sup>th</sup> of July 2024, and/or incomplete will not be considered eligible for the refund offer. **The bank details and the name on the invoice must be in the participant's name**,

- **4. DOWNLOAD** a photo or a legible scan of the following documents to finalise your registration:
  - A photo of your <u>invoice showing the name of the participant or a receipt</u> with the date of purchase, the price and <u>the reference of the tools purchased circled.</u> If the reference does not appear on your receipt, you must request an invoice.
  - A photo of the <u>serial number</u> of your handheld tool and/or lawnmower, which is on the label on the unit.

### 5. ELIGIBILITY AND REIMBURSEMENT

If your application meets all the conditions of the offer, you will receive your refund according to the ECHO product(s) purchased by bank transfer only within 6 to 8 weeks from the date of receipt of the applications and their validation.

You will be informed by email of the compliance or non-compliance of your entry. Remember to check your email regularly.

You can check the status of your claims directly on your account in the tab: my entries.

The company Farm & Garden Machinery, T/A FGM Claymore Ltd reserves the right to consider as null and void any participation that does not comply with the present conditions and/or to refuse to take into account any invalid participation and in particular for the following reasons

- Any invoice with an anomaly (crossed out, blurred, rewritten, incomplete\*, falsified,) or sent after the date of 7<sup>th</sup> of July 20224.
- Any invoice for which the contact details on the proof of purchase differ from the contact details on the online form (in particular the information relating to the surname/first name)
- If the product purchased and indicated on the invoice is not an eligible product for the operation.
- Any claim made after the deadline

Any claim must be brought to the attention of Farm & Garden Machinery, T/A FGM Claymore Ltd <u>before</u> <u>31<sup>st</sup> of August 2024</u>, by writing to the following address service.consommateur@take-off.fr, specifying the operation number (3834) in the subject of your e-mail. The operation will be definitively closed after this date.

Purchases made in shops or on websites of companies not registered in the United Kingdom will not be taken into account.

The organising company cannot be held responsible for the non-receipt of requests due to problems beyond its control. No participation fee will be refunded.

The personal data collected is subject to computer processing by the company Take Off, commissioned by the company Farm & Garden Machinery, T/A FGM Claymore Ltd, which is responsible for the processing of this operation. This processing is carried out solely in France. The data collected is essential for this processing and is kept for a period of one year from the end of this operation. It is

<sup>\*</sup>Any incomplete application (e.g., missing proof of purchase and supporting documents).

exclusively intended for use by Farm & Garden Machinery, T/A FGM Claymore Ltd in connection with the refund offer and will not be used for any other purpose. If you have agreed to receive commercial information from Farm & Garden Machinery, T/A FGM Claymore Ltd, this data will be passed on to its marketing department. Farm & Garden Machinery, T/A FGM Claymore Ltd guarantees that it will process personal data in accordance with the applicable law, in particular with regard to the confidentiality and security of such data.

In accordance with the General Data Protection Regulation (GDPR), you have the right to access, query, rectify, delete and limit the processing of information concerning you, the right to object to prospecting or for legitimate reasons, the right to data portability, the right to lodge a complaint with the competent administrative authority in your country, and the right to define directives relating to the fate of your personal data after your death, by writing to the following address dpo@take-off.fr, or by post addressed to: TAKE OFF - Service DPO, CS 50454, 13096 Aix en Provence (France). You also have the right to withdraw your consent at any time and to lodge a complaint with the Commission Nationale de l'Informatique et des Libertés (CNIL), notably on its website www.cnil.fr.

## If you are living in Republic of Ireland, please refer to the following Terms and Conditions:

### REFUND OFFER ECHO UP TO 120€ REFUNDED

#### TERMS AND CONDITIONS OF THE REFUND OFFER

The company Irish Farm and Garden Machinery Ltd is organising, from the 1<sup>st</sup> of April to the 30<sup>th</sup> of June 2024 included a transaction with deferred partial reimbursement.

For the purchase of one or two products eligible for the Offer, between the 1<sup>st</sup> of April to the 30<sup>th</sup> of June 2024 at a participating distributor, the company Irish Farm and Garden Machinery Ltd offers you a refund of up to 120 euros (including VAT), under the terms and conditions of the offer detailed below (hereinafter "the Offer").

This operation is valid on the following references in all participating outlets:

Condition	Reimbursement amount
Purchase of one handheld tool from the following references:  DCS-310 (EAN 4934110780018) DHC-310 (EAN 4934110780032) DHCA-310 (EAN 4934110780100) DPB-310 (EAN 4934110780025) DPPF-310 (EAN 4934110780117) DSRM-310 (EAN 4934110780001) Charger and battery can be included	40€
Purchase of one lawnmower from the following references:  DLM-310/35P (EAN 4934110780049)  DLM-310/46P (EAN 4934110780056)  DLM-310/46SP (EAN 4934110780063)  Charger and battery can be included	70€

Simultaneous purchase of one handheld tool and one lawnmower from the above-mentioned references (the 2 products must appear on the same invoice) Charger and battery can be included	120€
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This offer is reserved for any individual of legal age or legal entity residing or practising in Republic of Ireland and cannot be combined with other current promotional offers. It is limited to a single reimbursement of 40€, 70€ or 120€ (including VAT), depending on the references purchased, per household (same surname, same first name, address and/or same bank details)

### TO BENEFIT FROM THE OFFER:

- **1. BUY BETWEEN 01/04/2024 and 30/06/2024 INCLUDED the** date of the invoice, a handheld tool and/or a lawnmower, charger and battery can be included, from the references eligible for the Offer presented above.
- **2. LOG IN TO THE WEBSITE: www.echo-promo.eu** <u>before 7<sup>th</sup> of July 2024, midnight</u> to register. Click on the "I participate" button.

Please have your proof of purchase (receipt or invoice), the serial numbers of the tools and/or your mower and your bank details ready.

### 3. FILL IN THE REGISTRATION FORM

Fill in your postal address, your bank details (IBAN/BIC), fill in the details of your purchase <u>and upload</u> <u>the supporting documents</u> detailed in paragraph 4 below.

<u>Please make sure you</u> respect the registration deadline and provide all the requested documents. Any registration after 7<sup>th</sup> of July 2024, and/or incomplete will not be considered eligible for the refund offer. **The bank details and the name on the invoice must be in the participant's name**,

- **4. DOWNLOAD** a photo or a legible scan of the following documents to finalise your registration:
  - A photo of your <u>invoice showing the name of the participant or a receipt</u> with the date of purchase, the price and <u>the reference of the tools purchased circled.</u> If the reference does not appear on your receipt, you must request an invoice.
  - A photo of the <u>serial number</u> of your handheld tool and/or lawnmower, which is on the label on the unit.

### 5. ELIGIBILITY AND REIMBURSEMENT

If your application meets all the conditions of the offer, you will receive your refund according to the ECHO product(s) purchased by bank transfer only within 6 to 8 weeks from the date of receipt of the applications and their validation.

You will be informed by email of the compliance or non-compliance of your entry. Remember to check your email regularly.

You can check the status of your claims directly on your account in the tab: my entries.

The company Irish Farm and Garden Machinery Ltd reserves the right to consider as null and void any participation that does not comply with the present conditions and/or to refuse to take into account any invalid participation and in particular for the following reasons

- Any invoice with an anomaly (crossed out, blurred, rewritten, incomplete\*, falsified,) or sent after the date of 7<sup>th</sup> of July 2024.
- Any invoice for which the contact details on the proof of purchase differ from the contact details on the online form (in particular the information relating to the surname/first name)
- If the product purchased and indicated on the invoice is not an eligible product for the operation.
- Any claim made after the deadline

\*Any incomplete application (e.g., missing proof of purchase and supporting documents).

Any claim must be brought to the attention of Irish Farm and Garden Machinery Ltd <u>before 31<sup>st</sup> of August 2024</u>, by writing to the following address service.consommateur@take-off.fr, specifying the operation number (3834) in the subject of your e-mail. The operation will be definitively closed after this date.

Purchases made in shops or on websites of companies not registered in Republic of Ireland will not be taken into account.

The organising company cannot be held responsible for the non-receipt of requests due to problems beyond its control. No participation fee will be refunded.

The personal data collected is subject to computer processing by the company Take Off, commissioned by the company Irish Farm and Garden Machinery Ltd, which is responsible for the processing of this operation. This processing is carried out solely in France. The data collected is essential for this processing and is kept for a period of one year from the end of this operation. It is exclusively intended for use by Irish Farm and Garden Machinery Ltd in connection with the refund offer and will not be used for any other purpose. If you have agreed to receive commercial information from Irish Farm and Garden Machinery Ltd, this data will be passed on to its marketing department. Irish Farm and Garden Machinery Ltd guarantees that it will process personal data in accordance with the applicable law, in particular with regard to the confidentiality and security of such data.

In accordance with the General Data Protection Regulation (GDPR), you have the right to access, query, rectify, delete and limit the processing of information concerning you, the right to object to prospecting or for legitimate reasons, the right to data portability, the right to lodge a complaint with the competent administrative authority in your country, and the right to define directives relating to the fate of your personal data after your death, by writing to the following address dpo@take-off.fr, or by post addressed to: TAKE OFF - Service DPO, CS 50454, 13096 Aix en Provence (France). You also have the right to withdraw your consent at any time and to lodge a complaint with the Commission Nationale de l'Informatique et des Libertés (CNIL), notably on its website www.cnil.fr.